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Guideline for IT administrators

# EDC server installation guideline



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# About this guide

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## For whom is the guide intended

This book has been written for information technology administrators that install the officeatwork EDC Server.

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## What is covered in this guide

This manual contains an installation guideline to setup an officeatwork EDC Server.

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## Knowledge required

You should be familiar with the general use of Microsoft Windows server installations.

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## Typographic conventions

Before reading this guide, you should be familiar with the typographic conventions used.

The following graphic descriptions highlight sections of text with particular significance.

<b>Formatting Convention</b>	<b>Type of Information</b>
Triangle ➤	Step-by-step procedure. You can follow these instructions to perform a specific task.
<b>Bold Typeface</b>	Objects needed for selection, such as menus, buttons, items in a list or table headers.
CAPITAL LETTERS	Key legends on the keyboard. For example SHIFT, CTRL or ALT.
KEY+KEY	Key combinations which must be pressed at the same time are marked with +. Examples: CTRL+P or ALT+F4.



## CHAPTER 1

# EDC server installation

The following chapter will help you install and setup an officeatwork EDC server based on an existing Microsoft Windows server installation efficiently.

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## Installation

This chapter describes the steps to install an officeatwork EDC Server.

The EDC Server Installer installs by default the following components:

- EDC Server Document Service
- EDC Server Upload Service
- officeatwork Sample Data (Contoso repository)

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Remark: This document only describes the steps that are important for the installation process. If in a Wizard an additional dialog appears, click on «Next» without making changes.

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## Installation requirements

The minimum hardware requirements are:

- CPU: 1 core
- RAM: 1.75 GB
- Disk space: 10 GB free disk space after operating system installation

The minimum software requirements:

- Operating system: Microsoft Windows Server 2012 R2 or higher

Optional:

- If the Wizard Web-Services or the ADO-Function is used in the DCML's the 32-bit Version of the [«Microsoft Access Database Engine 2016»](#) has to be installed on the EDC-Server.

## Web server installation

- ✓ Logon to the Microsoft Windows server as user with administrator privileges.

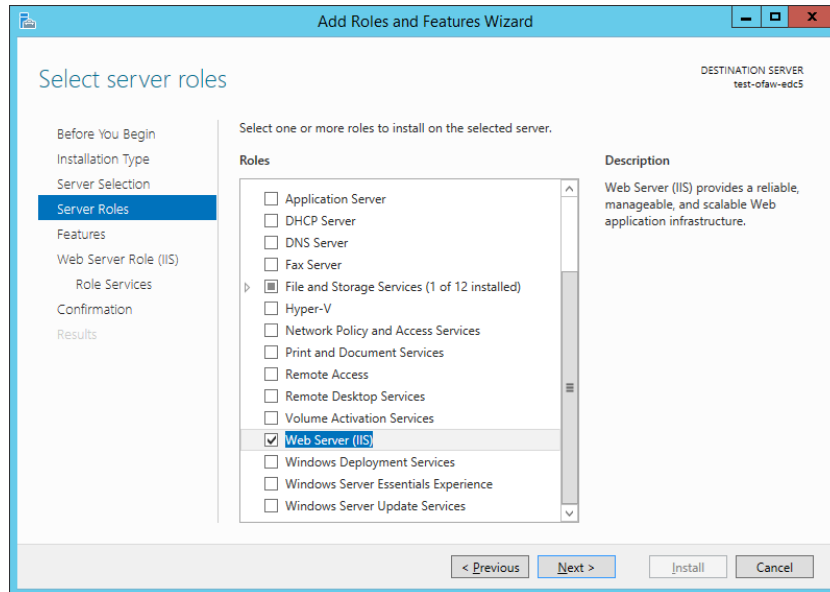
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The webserver installation steps depend on your version of Windows Server.

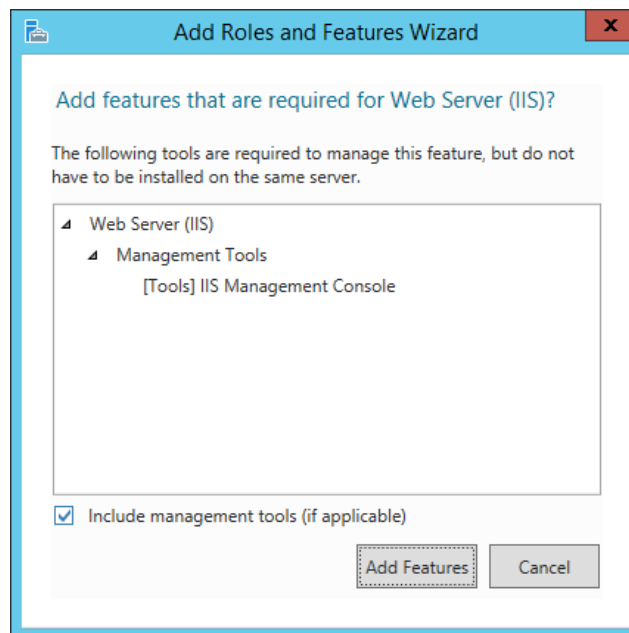
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### Windows 2012 or higher

- **To setup an officeatwork EDC server the web server role has been added to the Microsoft Windows Server 2012 or higher.**
  - ✓ Start the «Server Manager» on Microsoft Windows Server.
  - ✓ Click on «Add roles and features».
  - ✓ In the «Server Roles» window select the «Web Server (IIS)» role.

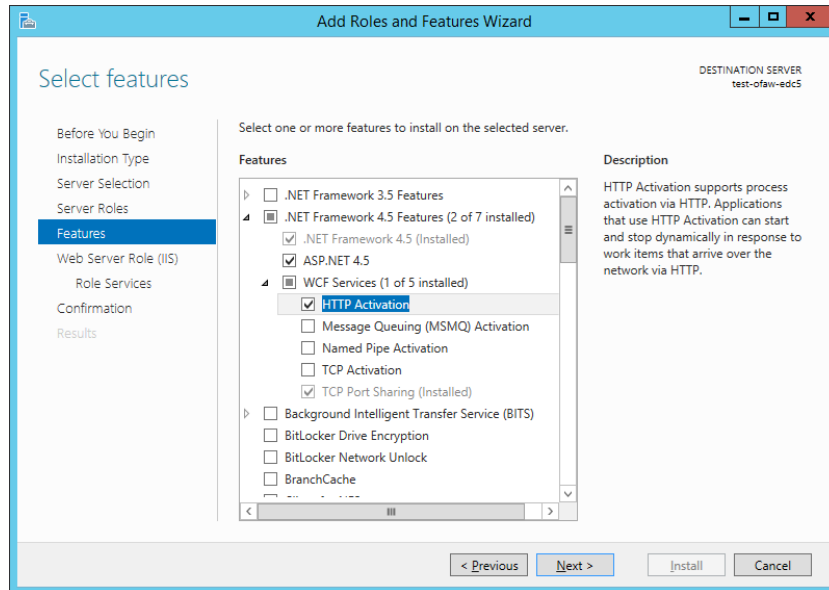


▼ In the following window confirm the additional needed roles.

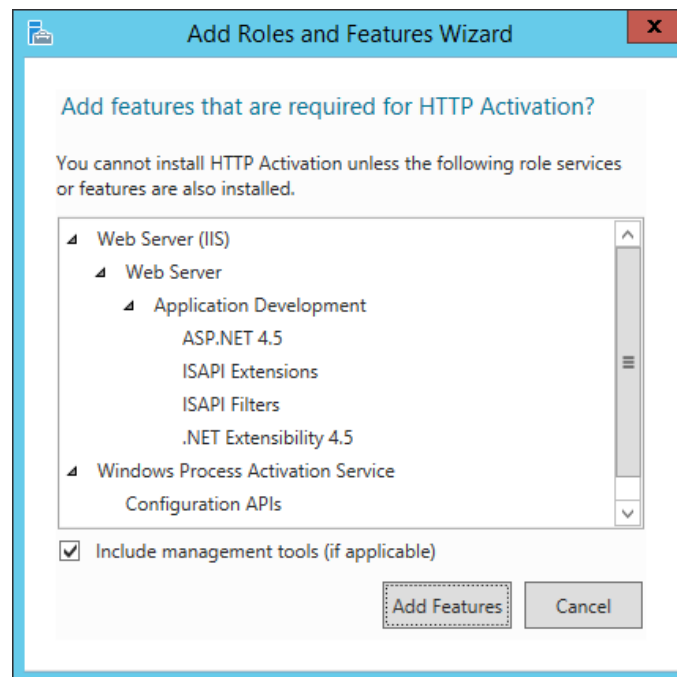


▼ In the «Features» window select the «ASP.NET 4.x» and «HTTP Activation».

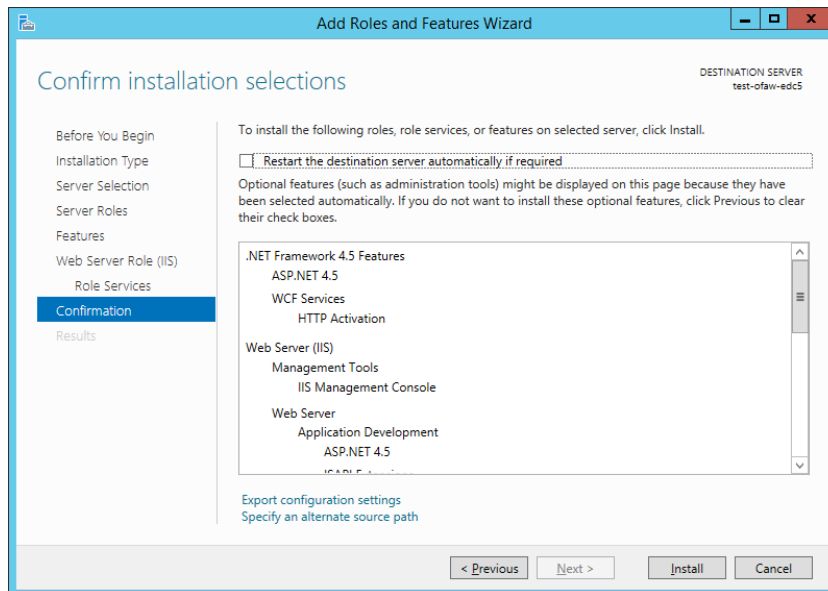
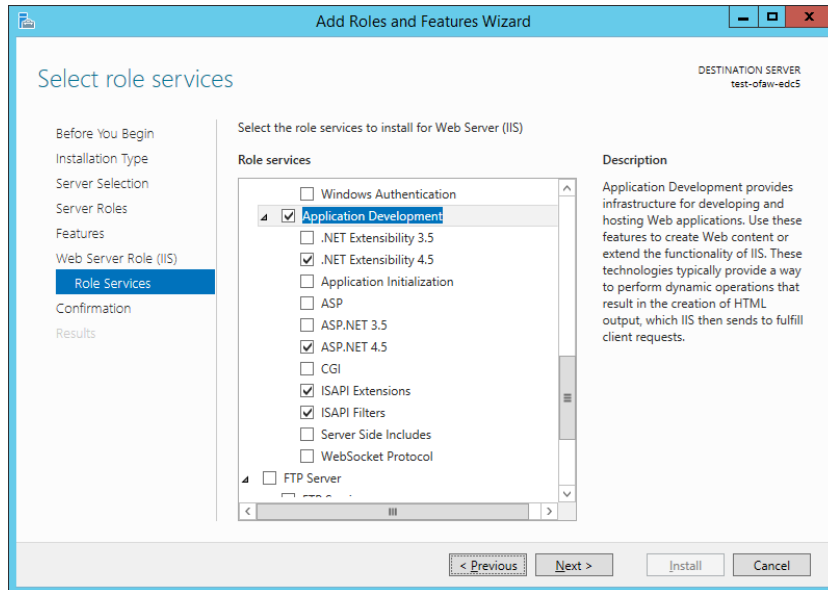




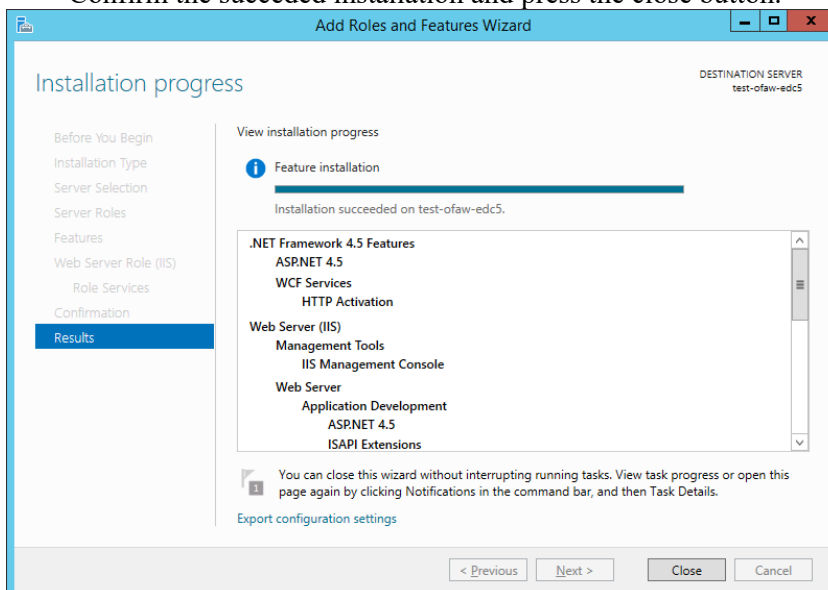
- ▼ In the following window confirm the additional needed features.



- ▼ Install now the roles.



Confirm the succeeded installation and press the close button.

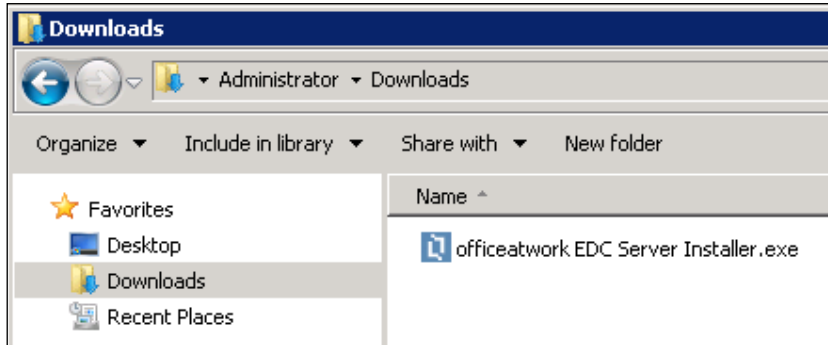


## EDC Server installation

Important: Uninstall any previous versions of officeatwork EDC Server before installing the newest version.

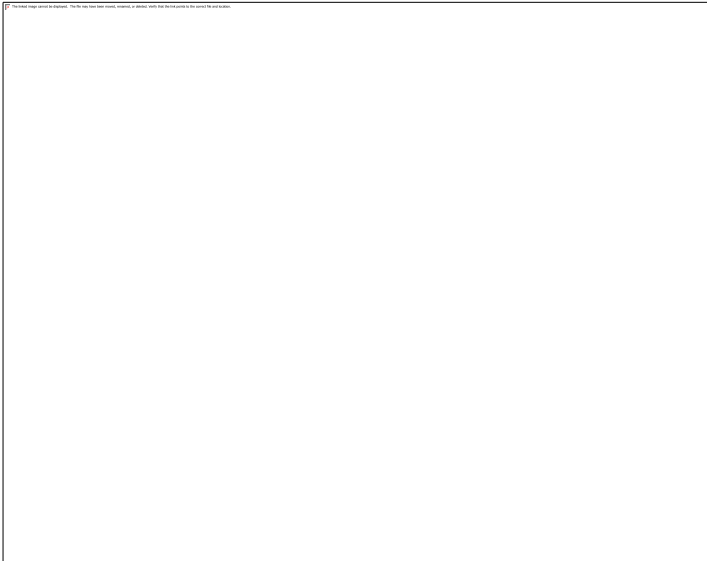
➤ **To install the EDC Server, follow these steps:**

- ✓ Copy the «officeatwork EDC Server Installer.exe» to the local disk of the Microsoft Windows server.
- ✓ Run the «officeatwork EDC Server Installer.exe» as administrator on local disk.

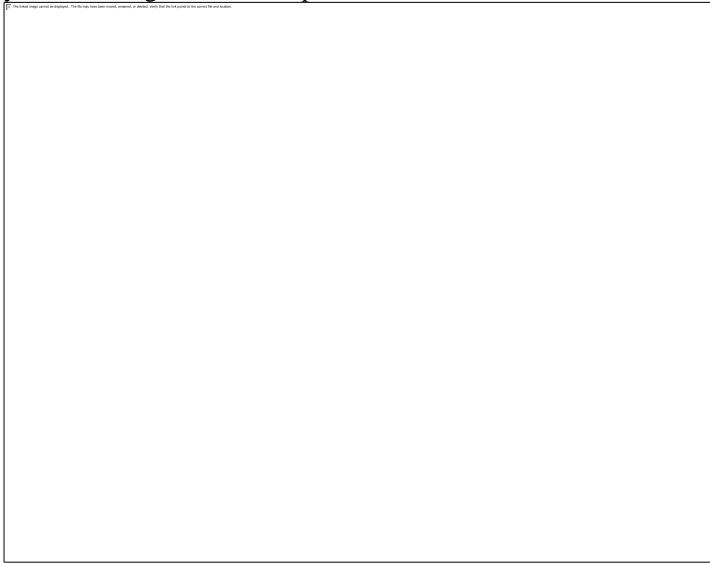


The installer supports a number of command line parameters for further configuration. See the next chapter for further information.

- ✓ The officeatwork EDC server installation starts.



- ✔ The default installation installs the EDC webservice only as http service. If you need instead ssl or both you can change this in the options.

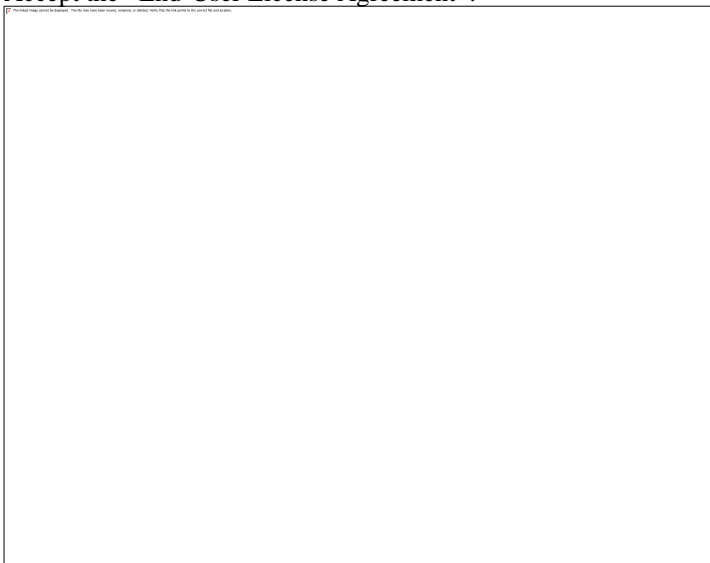


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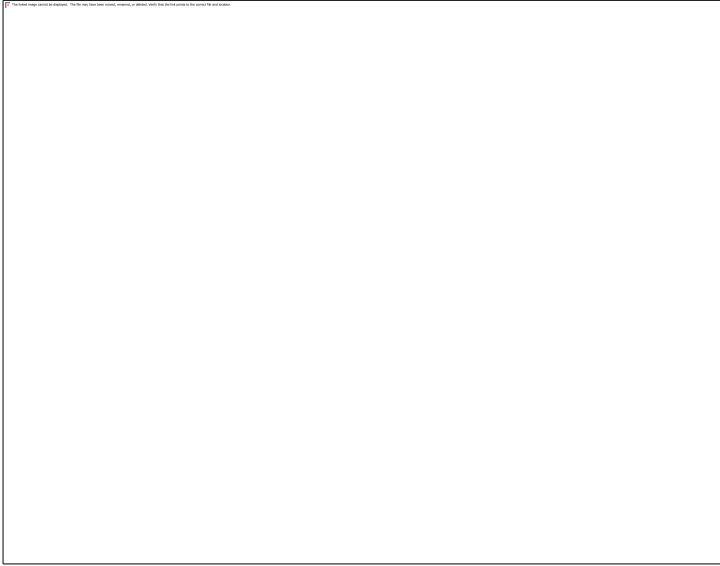
Remark: Please make sure that the appropriate protocols are enabled on the Web server IIS.

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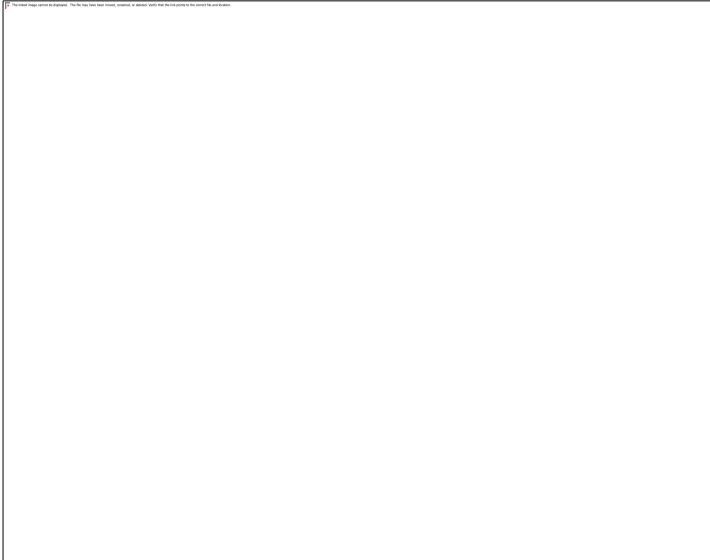
- ✔ Accept the «End-User License Agreement».



- ✔ If you haven't already installed the prerequisites like Microsoft .Net Framework, they will be installed now.



- ✔ Finish the installation.



## EDC Server installer parameters

The officeatwork EDC Server installer supports several command line parameters. Please see the table below for details.

Parameter	Default Value	Description
SuppressSolutionUploadService=yes	no	Installs the server without the SolutionUpload Web Service
SuppressSampleData=yes	no	Installs the server without the Sample Data with the Contoso repository
HttpEndpoint=1	1	Enables or Disables configuration of the HTTP endpoint
HttpsEndpoint=1	0	Enables or Disables configuration of the HTTPS endpoint
-q		Quiet Mode. No GUI will be displayed.
-passive		Passive Mode. Only the progress bar will be shown
-uninstall		Performs uninstallation of previously uninstalled components. Can be used together with -q or -passive

Example: Install the server with default configuration from the command line without user interaction but with progress indicator:

```
C:\Temp>"officeatwork EDC Server Installer.exe" -passive
```

Example: Uninstall the server from the command line without user interaction but with progress indicator:

```
C:\Temp>"officeatwork EDC Server Installer.exe" -passive -uninstall
```

Example: Install the server with SSL from the command line without user interaction and without GUI:

```
C:\Temp>"officeatwork EDC Server Installer.exe" -q HttpsEndpoint=1
```

Example: Install the server from the command line with GUI but without the Contoso repository.

```
C:\Temp>"officeatwork EDC Server Installer.exe" SuppressSampleData=yes
```

## Quickcheck

For a short installation check open the following hyperlink in your web browser on the server:

<http://localhost/officeatwork/contosocom/contosocom/EdcServer/>

If everything is ok you will see the following page.

The screenshot shows the 'officeatwork EDC Server' web interface. The page title is 'officeatwork EDC Server' with version '4.5 Developer Build (4.5.3961)'. Below the title is a 'Web Service Overview' section containing a table with columns for HTTP Method, URL, Parameter, and Return Value.

HTTP Method	URL	Parameter	Return Value
POST	{format}/officeatworkOrders.svc/Orders/New	Order format in Request Body	Order token
POST	{format}/officeatworkOrders.svc/Orders/{orderToken}/File	File ID and file content in Request Body	-
POST	{format}/officeatworkOrders.svc/Orders/{orderToken}/Instructions/New	Order token and instruction content in Request Body	Instruction token
GET	{format}/officeatworkOrders.svc/Orders/{orderToken}/Instructions/{instructionToken}/State	Order and instruction tokens	Process state and file tokens
GET	{format}/officeatworkOrders.svc/Orders/{orderToken}/Instructions/{instructionToken}/Report	Order and instruction tokens	Processing report file
GET	{format}/officeatworkOrders.svc/Orders/{orderToken}/File/{fileToken}	Order and file tokens	File name and content
POST	{format}/officeatworkOrders.svc/Orders/{orderToken}/CleanUp	Order token	-

Below the table is a 'Supported Formats' section listing JSON and XML.

If you can't reach the Web Service Overview page, it may be that another application on the default port 80 is installed.

To resolve this problem, add the web site in IIS manually and change the port in the site binding settings to another port number.

In the temp folder of your profile you will find the detailed logfiles about the installation process.

The screenshot shows the Windows File Explorer view of the 'Temp' folder. The address bar shows the path: Local Disk (C:) > Users > Administrator > AppData > Local > Temp. The folder contains several log files:

- 2
- officeatwork\_EDC\_Server\_20140311064923.log
- officeatwork\_EDC\_Server\_20140311064923\_0\_officeatwork\_EDC\_Server.msi.log
- officeatwork\_EDC\_Server\_20140311064923\_1\_Example\_Solution.msi.log

For a short installation check of the Solution Upload Service open the following hyperlink in your web browser on the server: <http://localhost/officeatwork/contosocom/SolutionUpload/>

If everything is ok you will see the following page.

The screenshot shows the 'officeatwork EDC Server BETA' web interface. The page title is 'officeatwork EDC Server BETA' with version '4.5 Alpha (4.5.1234)'. Below the title is the 'officeatwork Solution Upload Service' section. The text describes the service for uploading solutions and includes a 'Maximum Filesize 1000 MB' warning. A 'Select File' button is visible at the bottom.





## CHAPTER 2

# Deploy officeatwork solution

The following chapter will help you to deploy and use officeatwork solutions.

The EDC Server is multitenant. If you need more tenants or flavours, you can configure them as described in this chapter.

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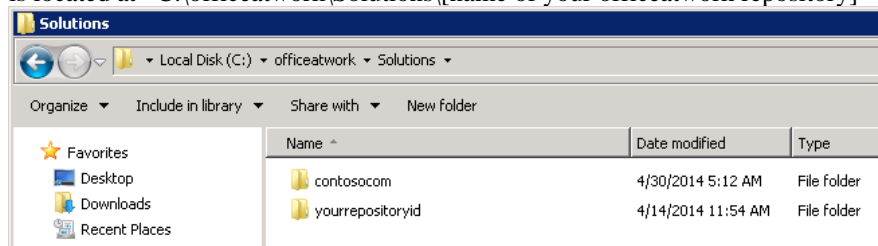
By default, the officeatwork EDC Server will be deployed and configured with an officeatwork repository named contosocom.

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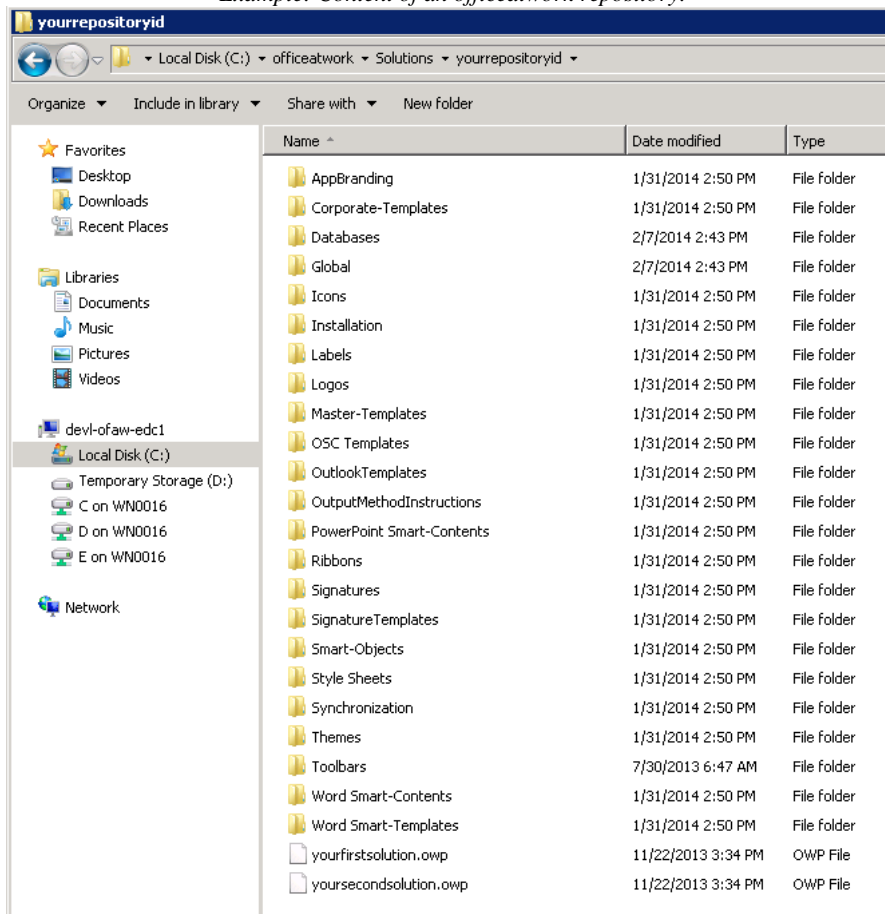
## Deploy officeatwork repository

➤ **To deploy an officeatwork repository, follow these steps:**

- ✓ Copy the entire content of your officeatwork repository to the SolutionsRootDirectoryPath, by default it is located at «C:\officeatwork\Solutions\[name of your officeatwork repository]»



Example: Content of an officeatwork repository:



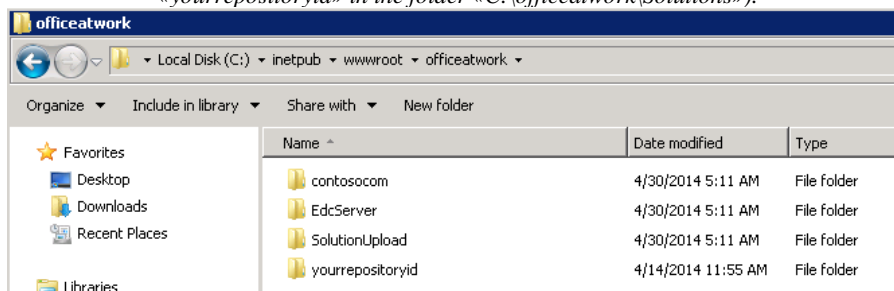
## Activate officeatwork solution

### EDC Server web service

➤ **To activate to your own deployed officeatwork solutions, proceed the following steps:**

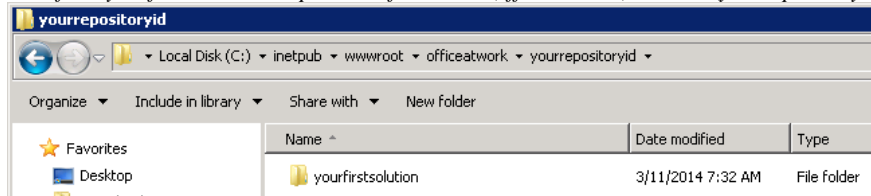
- ✓ Go to the subfolder «officeatwork» in the root folder of your IIS installation. Create a folder with your repository id. The repositoryid is the name of the subfolder of the predefined solution folder in the previous chapter.

*Example: In this example we create a folder with the name yourrepositoryid (the same name like the subfolder «yourrepositoryid» in the folder «C:\officeatwork\Solutions»).*

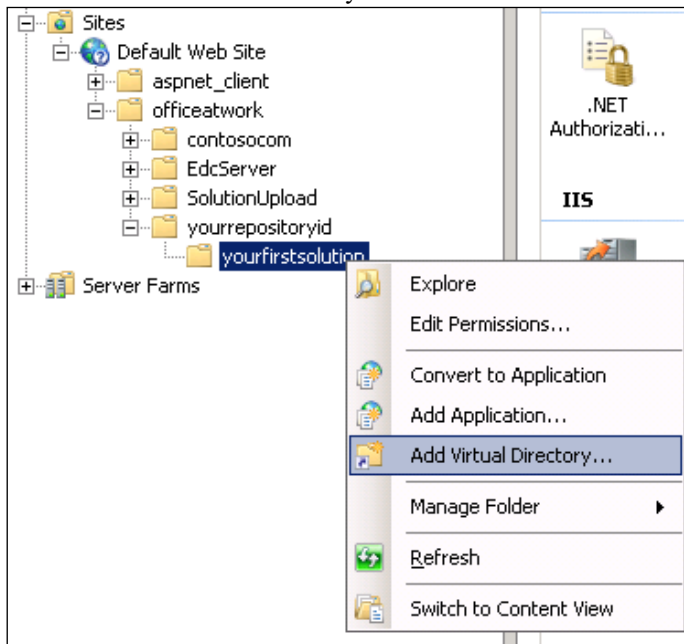


- ✓ Create now a subfolder in your repository folder with the same name as your officeatwork solution file (without the extension .owp).

*Example: In this example we create a subfolder with the name yourfirstsolution (the same name like the officeatwork solutionfile «yourfirstsolution.owp» in the folder «C:\officeatwork\Solutions\yourrepositoryid»).*

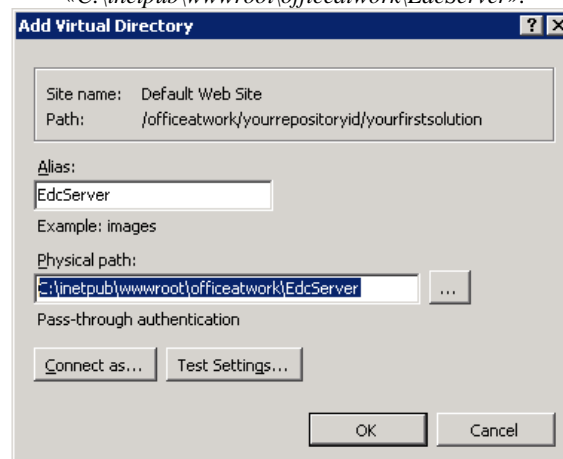


- ✓ Start the Internet Information Services Manager (IIS).
- ✓ Move to your solution folder.
- ✓ Click on «Add a virtual directory...»

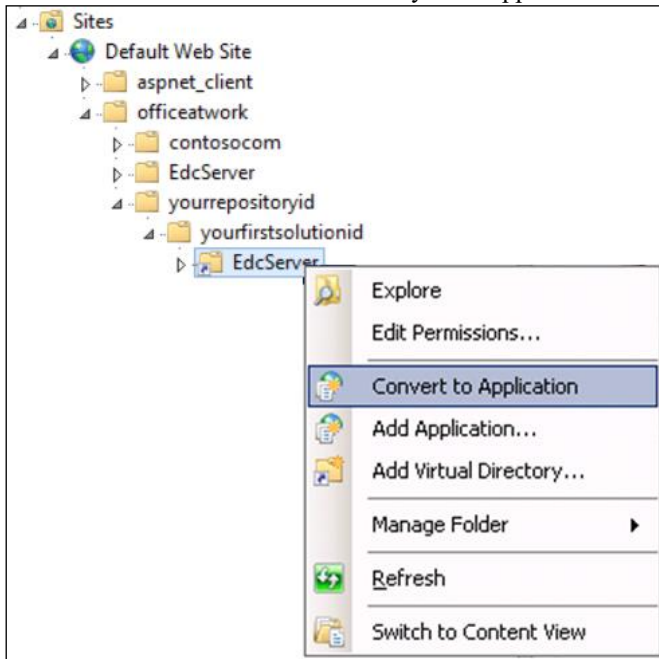


- ✓ Set the Alias to «EdcServer» and the Physical Path to the path of the EdcServer main installation folder.

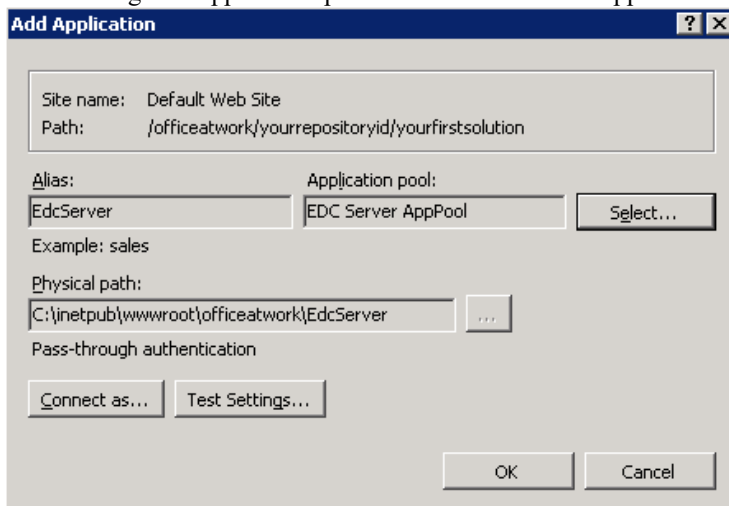
*Example: In this example we create a virtual directory with the alias «EdcServer» and the physical path «C:\inetpub\wwwroot\officeatwork\EdcServer».*



- ▼ Convert the virtual EdcServer directory to an application....



- ▼ ...and change the application pool to the «EDC Server AppPool».

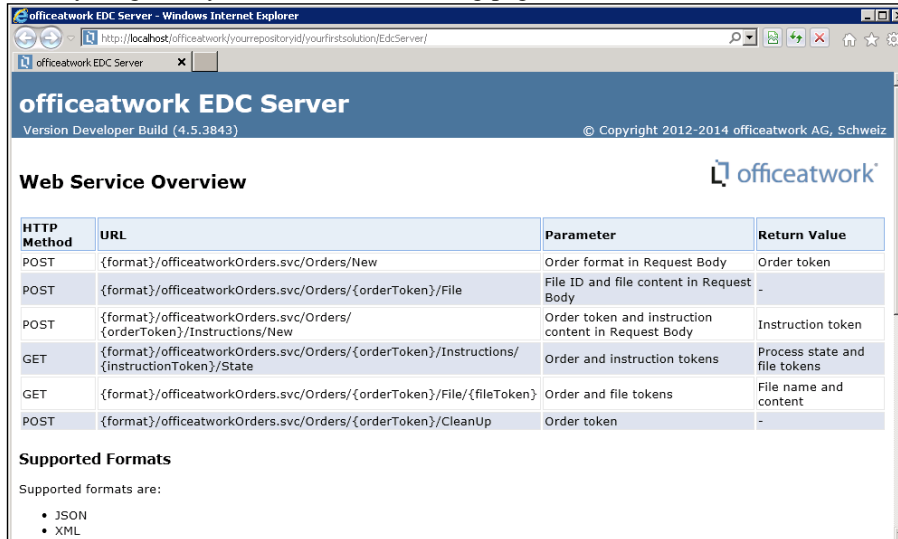


## Quickcheck

For a short installation check open the following hyperlink in your web browser on the server:

<http://localhost/officeatwork/yourrepositoryid/yourfirstsolution/EdcServer/>

If everything is ok you will see the following page.



HTTP Method	URL	Parameter	Return Value
POST	{format}/officeatworkOrders.svc/Orders/New	Order format in Request Body	Order token
POST	{format}/officeatworkOrders.svc/Orders/{orderToken}/File	File ID and file content in Request Body	-
POST	{format}/officeatworkOrders.svc/Orders/{orderToken}/Instructions/New	Order token and instruction content in Request Body	Instruction token
GET	{format}/officeatworkOrders.svc/Orders/{orderToken}/Instructions/{instructionToken}/State	Order and instruction tokens	Process state and file tokens
GET	{format}/officeatworkOrders.svc/Orders/{orderToken}/File/{fileToken}	Order and file tokens	File name and content
POST	{format}/officeatworkOrders.svc/Orders/{orderToken}/Cleanup	Order token	-

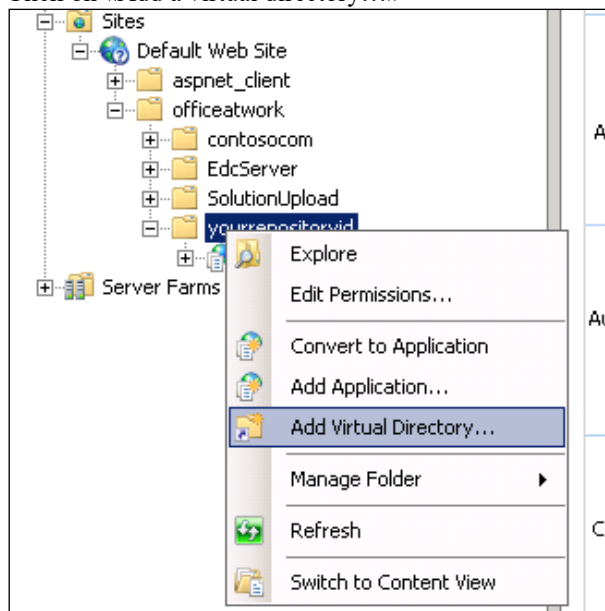
**Supported Formats**  
Supported formats are:

- JSON
- XML

## SolutionUpload web service

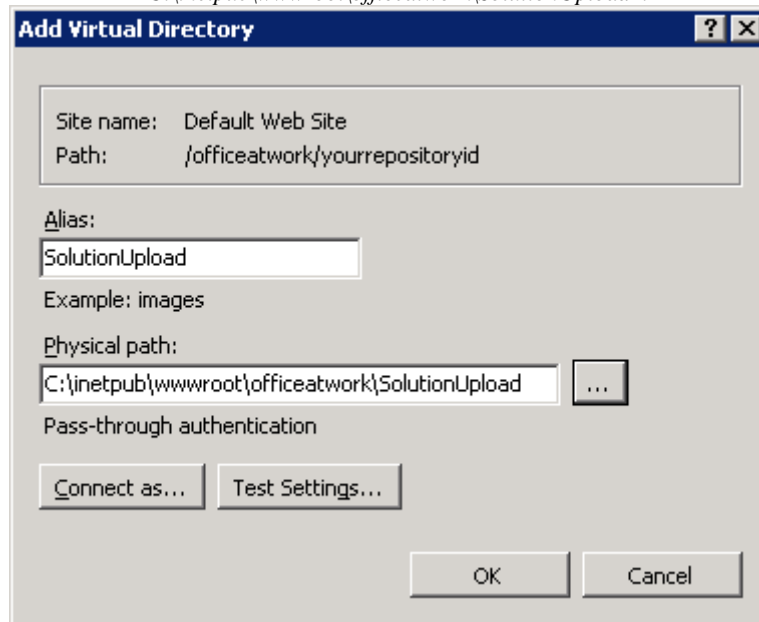
➤ **To configure the SolutionUpload web service to your own repository, configure the virtual directory:**

- ✓ Start the Internet Information Services Manager (IIS).
- ✓ Move to your repository folder.
- ✓ Click on «Add a virtual directory...»

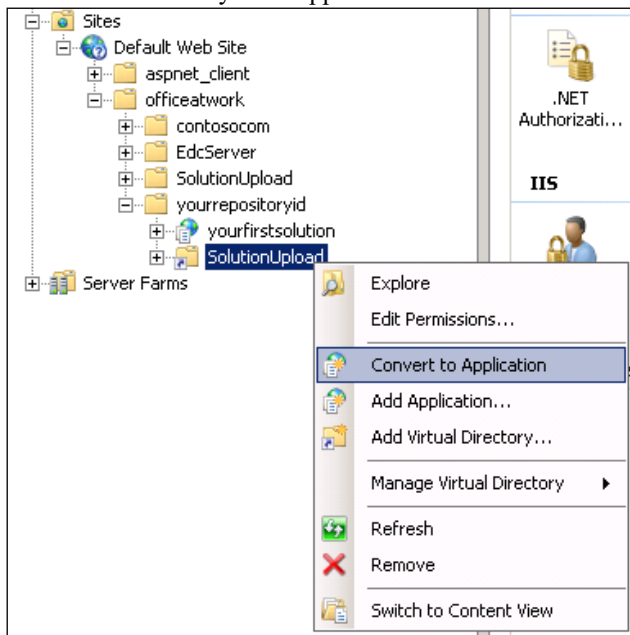


- ✓ Set the Alias to «SolutionUpload» and the physical path to the path of the SolutionUpload main installation folder.

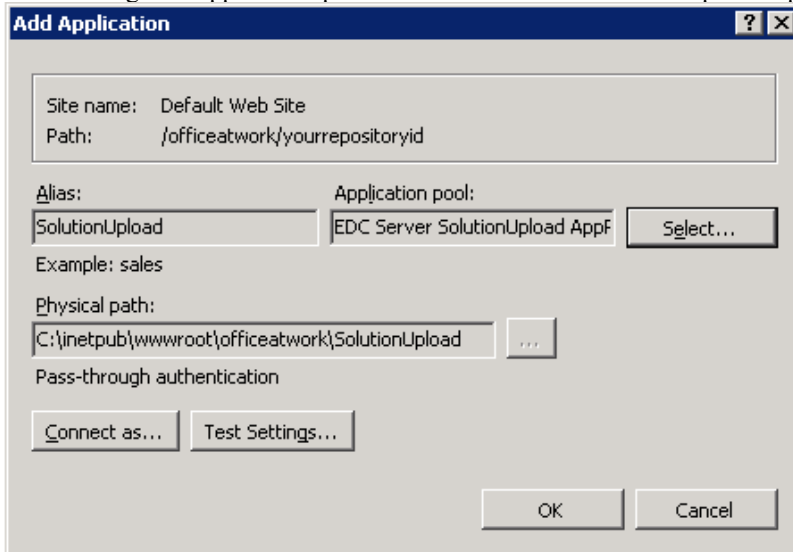
Example: In this example we create a virtual directory with the alias «SolutionUpload» and the physical path «C:\inetpub\wwwroot\officeatwork\SolutionUpload».



▼ Convert the directory to an application....



- ▼ ...and change the application pool to the «EDC Server SolutionUpload AppPool».



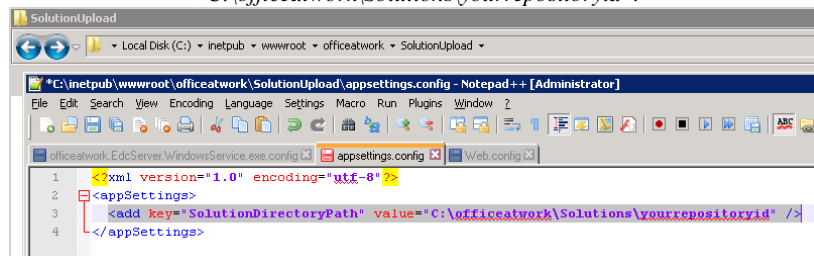
## SolutionDirectoryPath

The SolutionDirectoryPath defines the target local folder for saving the uploaded officeatwork repository during the SolutionUpload web service.

On your local file system you will find the appsettings.config of the web application. In this file you can change the value for the key «SolutionDirectoryPath» to your repository path.

```
<add key="SolutionDirectoryPath" value="C:\officeatwork\Solutions\[RepositoryId]" />
```

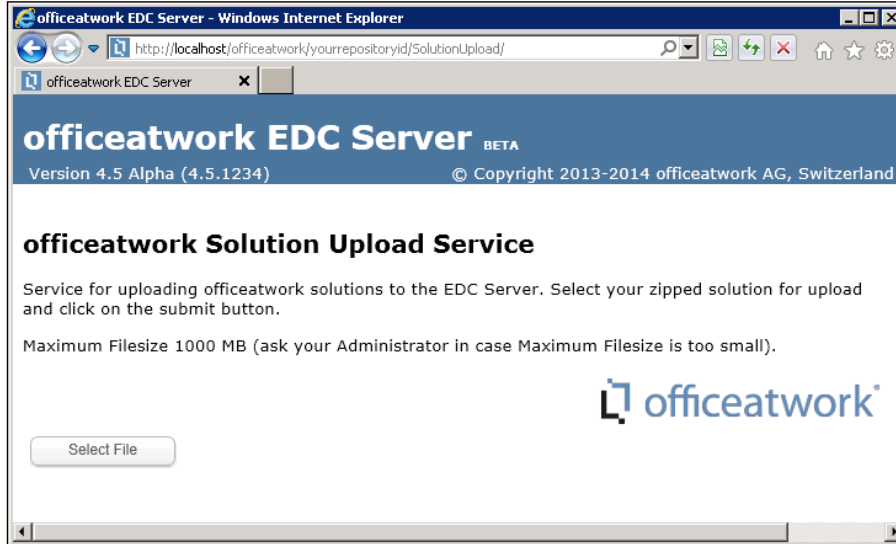
*Example: In this example we change the value for the SolutionDirectoryPath to «C:\officeatwork\Solutions\yourrepositoryid».*



## Quickcheck

For a short configuration check open the following hyperlink in your web browser on the server.  
<http://localhost/officeatwork/yourrepositoryid/SolutionUpload/>

If everything is ok you will see the following page.



The zipped repository has to be named with the repository id.

Example:

The screenshot shows a Windows Explorer window displaying the contents of a zip file. The file list is as follows:

Name	Größe	Gepackte Größe	Geändert am	Erstellt am	Letzter Zugriff	Attribute	Verschlüsselt	Kommentar	CRC
[AppBranding]	386 009	340 821	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		72C5EFF3
[CorporateTemplates]	620 945	584 915	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		E871C92B
[Databases]	3 145 398	378 103	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		957FE0B9
[Documents]	4 503 526	2 322 521	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		798011E1
[Examples]	8 497 907	8 141 347	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		D1C7839F
[Global]	594 074	34 568	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		F2EFC016
[Icons]	73 893	67 688	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		711F2A62
[Installation]	815 570	39 464	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		C6A9E488
[Labels]	19 770	19 442	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		F72FF781
[Logos]	146 180	75 154	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		DDAC2C09
[OutputMethodInstructions]	7 553	3 959	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		AC18B110
[Ribbons]	221 498	48 161	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		C80A60F8
[Scripts]	52 197	12 476	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		D135716B
[Signatures]	1 327 530	1 072 264	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		69F2F192
[SignatureTemplates]	6 704	1 051	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		952385C7
[SmartContents]	8 949 236	8 816 587	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		A8332E2B
[SmartTemplates]	1 159 316	1 131 943	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		A86D109E
[Themes]	3 233 870	748 598	2014-05-02 10:51	2014-05-02 10:51	2014-05-02 10:51	D	-		608ED818
contosocom.owp	113 198	15 486	2014-04-30 21:49	2014-05-02 10:51	2014-05-02 10:51	A	-		9F974474



# EDC server configuration

The following chapter explains the configuration possibilities of the officeatwork EDC server. It's optional and not part of the default EDC server installation.

---

## Configuration

You can configure the officeatwork EDC Server Document Service and the officeatwork EDC Server Upload Service.

### EDC Server Document Service

You will find the configuration file «officeatwork.EdcServer.WindowsService.exe.config» in the folder «C:\Program Files (x86)\officeatwork\WindowsService».

In this file you will find in the <appsettings> element containing the following settings:

- SolutionsRootDirectoryPath
- Web service.TemporaryResultFilesDirectory
- WindowsService.ServiceUrl
- Recovery Settings
- TemporaryTemplateListGetResultExpirationTimeSpan
- TemplateExtensions

---

Attention: After changing the settings of the officeatwork EDC Server Document Service you have to restart the service to apply the new settings.

---

### SolutionsRootDirectoryPath

#### Description

Defines the root path to your officeatwork repositories and solutions.  
Default: «C:\officeatwork\Solutions»

#### Example

```
<add key="SolutionsRootDirectoryPath" value="c:\officeatwork\Solutions" />
```

### Web service.TemporaryResultFilesDirectory

#### Description

Defines the temporary file folder for the officeatwork EDC Server Document Service.  
Default: «c:\officeatwork\EdcServer\Temp»

### Example

```
<add key="Web service.TemporaryResultFilesDirectory" value="c:\officeatwork\EdcServer\Temp" />
```

## Web.config

You will find the «Web.config» files in the folder «C:\inetpub\wwwroot\officeatwork\EdcServer».

### Description

The maximum default file size of 28.6 MB for uploads can be expanded by setting the value for the attribute “maxAllowedContentLength” in the xml element requestLimits.

### Example

```
<requestFiltering>  
  <requestLimits maxAllowedContentLength="2147483648" />  
</requestFiltering>
```

## WindowsService.ServiceUrl

### Description

Defines the local url for the officeatwork EDC Server Document Service.  
Default: «http://localhost:8887/EdcServerWindowsService»

### Example

```
<add key="Web service.TemporaryResultFilesDirectory" value=" http://localhost:8887/EdcServerWindowsService" />
```

## WindowsService.TemporaryTemplateListGetResultExpirationTimeSpan

### Description

Defines the timespan the template list is cached. The first call after the expiration of the template list will re-fetch all templates of the solution. The timespan is defined in hours.  
Default: 2

### Example

```
<add key="WindowsService.TemporaryTemplateListGetResultExpirationTimeSpan" value="2" />
```

## WindowsService.TemplateExtensions

### Description

Defines the file formats which are shown in the templates list.  
Default: «.owl|.ows|.docx|.dotx|.docm|.dotm»

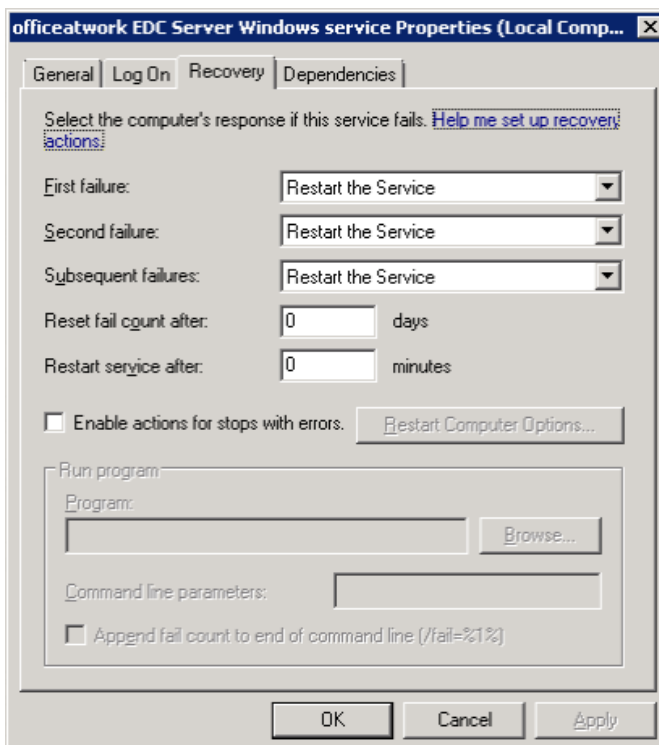
**Example**

```
<add key="WindowsService.TemplateExtensions" value=".owl|.ows|.docx|.dotx|.docm|.dotm" />
```

**Recovery settings****Description**

In the recovery settings of the EDC Server Document Service you can define which action has to be proceed when the service fails.

The default installation of the EDC Server sets the values (as shown in the following print screen) in order to achieve an automatic restart of the EDC Server Document Service.

**EDC Server Upload Service**

The SolutionUpload web service is only supported for one tenant/repository. You can configure the IIS like the EDC Server Upload Service with virtual directory (see chapter «Deployment/Activate officeatwork solution»). Instead of the EDCAnd the target repository directory is defined in the appsettings.config.

You will find the configuration for the SolutionUpload web service in the «Web.config» and the «appsettings.config» files in the folder «C:\inetpub\wwwroot\officeatwork\SolutionUpload».

**Web.config**

In the «Web.config» file you will find in the <system.web> , the <webHttpBinding> and in the <requestFiltering> the following settings:

- httpRuntime maxRequestLength
- binding maxReceivedMessageSize
- requestLimits maxAllowedContentLength

---

Attention: All sections must define the same value in order for the EDC server to work properly.

After changing the settings of the officeatwork EDC web service you have to restart the web service to apply the new settings.

---

## httpRuntime maxRequestLength

### Description

Defines the maximum request size in kilo bytes of the httpRuntime element.  
Default: «409600» (400 MB)

### Example

```
<httpRuntime maxRequestLength="1024000" executionTimeout="600" />
```

## binding maxReceivedMessageSize

### Description

Defines the maximum receiving message size in bytes of the webHttpBinding element.  
Default: «419430400» (400 MB)

### Example

```
<binding maxReceivedMessageSize="1048576000" />
```

## requestLimits maxAllowedContentLength

### Description

Defines the maximum length of content in a request, in bytes of the request filtering.  
Default: «419430400» (400 MB)

### Example

```
<requestLimits maxAllowedContentLength = "1048576000" />
```

## Appsettings.config

In the «appsettings.config» file you will find in the key «SolutionDirectoryPath».

### SolutionDirectoryPath

#### Description

The SolutionDirectoryPath defines the path where the uploaded repository will be saved.  
By default this path is to the root directory of the Contoso repository.

#### Example

```
<add key="SolutionDirectoryPath" value="c:\officeatwork\Solutions\contosocom" />
```

## Logging

The logging of information is done by NLog (<http://nlog-project.org/>).

You will find the Logging Config file «NLog.config» in the same directory as the application.

- officeatwork Windows-Service  
C:\Program Files (x86)\officeatwork\WindowsService\NLog.config

---

Attention: After changing the settings of the officeatwork EDC web service you have to restart the web service to apply the new settings.

---

In the NLog.config file you find the following sections:

- <Targets>
- <Rules>

## Targets

### Description

Targets are used to display, store, or pass log messages to another destination. There are two kinds of target; those that receive and handle the messages, and those that buffer or route the messages to another target.

### Parameters

The description of the most important parameters.

archiveAboveSize	Defines the maximum size of a single logfile.
maxArchiveFiles	Defines the maximum number of archived logfiles.
fileName	Defines the filename (including the path) of the logfile.

### Example

```
<target name="file" archiveAboveSize="500000" maxArchiveFiles="2" xsi:type="File"
fileName="${tempdir}\officeatwork\officeatwork_net.log" layout="${date:format=yyyy.MM.dd | HH:mm:ss} |
${level} | ${logger} | ${message} | ${exception:format=tostring}" />
```

## Rules

### Description

Rules are used to display, store, or pass log messages to another destination. There are two kinds of target; those that receive and handle the messages, and those that buffer or route the messages to another target.

### Parameters

The description of the most important parameters.

minlevel	Defines the logging level.
----------	----------------------------

Possible values:

**Trace** - very detailed logs, which may include high-volume information such as protocol payloads. This log level is typically only enabled during development

**Debug** - debugging information, less detailed than trace, typically not enabled in production environment.

**Info** - information messages, which are normally enabled in production environment

**Warn** - warning messages, typically for non-critical issues, which can be recovered or which are temporary failures

**Error** - error messages

**Fatal** - very serious errors

Default: Info

## Example

```
<logger name="*" minlevel="Info" writeTo="file" />
```

## CHAPTER 4

# Support

Get access to a wide range of support resources on officeatwork Connect (connect.officeatwork.com) such as:

- Knowledge Base
- Q & A
- Download Center
- Installers
- Manuals
- Video guides
- Forum
- Glossary
- etc.

All support options and resources can be found on the website [www.officeatwork.com](http://www.officeatwork.com) → [Support](#)

More services offered by officeatwork such as Education and Consulting can be found on the website [www.officeatwork.com](http://www.officeatwork.com) → [Services](#)

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